

Azusa Police Department Provides Notification of Data Security Incident

The Azusa Police Department (“Azusa Police”) announced today a data security incident that may have impacted limited information maintained by the Department. Azusa Police takes the privacy and security of all information very seriously.

On March 9, 2021, the City of Azusa Police Department discovered certain aspects of its computer systems were inaccessible. Upon discovery, Azusa Police immediately contacted its law enforcement partners and began working with third-party specialists to determine the source of the incident and extent of systems affected. As a result of the Department’s quick response, all 911, emergency systems, and public safety services remained fully operational. The investigation determined that the Azusa Police Department was the victim of a sophisticated ransomware attack and that certain systems and information were accessed by an unauthorized individual. Azusa Police refused to cooperate with the cybercriminal and did not pay any ransom.

On April 27, 2021, the investigation determined that certain Azusa Police information was acquired by the unauthorized individual during the incident. Therefore, Azusa Police worked with its incident response partners to determine the type of information potentially impacted. On May 20, 2021, the investigation determined the information may have included the following: Social Security numbers; driver’s license numbers; California identification card numbers; passport numbers; military identification numbers; financial account information; medical information; health insurance information; and/or information or data collected through the use or operation of an automated license plate recognition system. Although the Police Department has no evidence of actual or attempted misuse of information, it is providing notice to the public in an abundance of caution. Azusa Police continues to review its network security policies and take additional steps to further enhance its security.

Azusa Police encourages individuals to remain vigilant in regularly reviewing and monitoring their credit reports/account statements for suspicious activity and to detect errors. Individuals can also contact the credit reporting agencies: TransUnion: 1-800-680-7289; www.transunion.com; P.O. Box 2000, Chester, PA 19016; Experian: 1-888-397-3742; www.experian.com; P.O. Box 9554, Allen, TX 75013; Equifax: 1-888-298-0045; www.equifax.com; P.O. Box 105069, Atlanta, GA 30348-5069. Azusa Police has established a dedicated assistance line to address questions individuals may have and to provide credit monitoring services to potentially impacted individuals. The assistance line can be reached at 855-535-1860, Monday through Friday, 6 a.m. to 6 p.m. Pacific Time. This notice was not delayed by law enforcement.

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